

Brightly Energy Manager™

# 3-Step Implementation

Energy Manager™



## Step 1

### Getting started

#### Orientation call & planning

- Call scheduled with your project coordinator
- Review goals
- Map out implementation process

#### Data review / data collection

- Locations
- Staff/contractors
- Vendor utility accounts
- Utility bill data

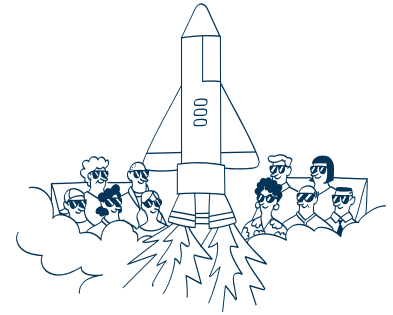


## Step 2

### Product training

#### Implementation begins

- Account management
- Overview, navigation and workflow
- Bill entry module training
- Reporting module training
- Launch product within your organization



## Step 3

### You're live

#### Using your product daily

- Progress continues to be monitored by a client success representative (see next page)
- Additional product feature trainings (if necessary)
  - Additional module training sessions as needed

## Your Implementation and Success Team

### Project Manager

Your project coordinator who will work alongside you at a project management level to ensure milestones are met and your overall project is successful

### Implementation Specialist

Your remote resource who will provide 1:1 guidance and support to ensure you and your team learn the product and set up your account properly while applying best practices

### Legendary Support Team

Your one-call-away helper available to assist you with any question via phone, email or chat Monday through Friday

### Client Success Representative

Your representative who partners with you to achieve your goals while driving toward your organization's overall mission

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## Our Service Pledge to You



Phone calls answered within 3 rings



Support emails answered within 1 hour



97% client satisfaction rate



Always speak to a human



## About Brightly

Brightly, the global leader in intelligent asset management solutions, enables organizations to transform the performance of their assets. Brightly's sophisticated cloud-based platform leverages more than 20 years of data to deliver predictive insights that help users through the key phases of the entire asset lifecycle. More than 12,000 clients of every size worldwide depend on Brightly's complete suite of intuitive software – including CMMS, EAM, Strategic Asset Management, IoT Remote Monitoring, Sustainability and Community Engagement. Paired with award-winning training, support and consulting services, Brightly helps light the way to a bright future with smarter assets and sustainable communities. For more information, visit [brightlysoftware.com](https://brightlysoftware.com).